

GEORGE D. POWELL, MBA

1000 6th St SW, Apt 606 | Washington DC 20024 | (719) 433-1739 | gdpowellpe@gmail.com

SEASONED PROCESS IMPROVEMENT LEADER | HEALTHCARE FOCUS

CONTINUOUS IMPROVEMENT / BUSINESS PROCESS RE-ENGINEERING / COST CONTAINMENT / FORTUNE 10 EXPERIENCE

- Top-performing, highly experienced Process Improvement Leader with broad based expertise building and leading effective strategies to lower costs and improve productivity, with focused experience in the healthcare industry and with a Fortune 10 corporation.
- Expertise in delivering results in a healthcare environment; with Memorial Health System, improved inventory management to eliminate \$400K in annual losses due to expired prescription medications.
- A demonstrated record of success establishing relationships and motivating the evolution of a culture of continuous improvement at companies in the Automotive, Healthcare, and Manufacturing industries.
- An effective communicator who leverages true passion and an unwavering commitment to excellence to launch, build, and lead highly effective continuous improvement strategies, consistently producing positive results.

"I had the pleasure of working with George in his role as a lean coach with Memorial Health System. He did an outstanding job facilitating a process improvement project for our outpatient infusion center. George was able to bring together many different viewpoints and kept the group focused on our goal - streamlining patient flow."

Teresa H., Former Colleague

CORE COMPETENCIES

- Examining and Improving Processes
- Driving Substantial Gains in Productivity
- Experience in the Healthcare Industry
- Engaging in Workflow Assessment and Analysis
- Developing Standards and Best Practices
- Identifying Cost Savings Opportunities
- Delivering Superior Client Support & Service
- Adept in ISO 9001 Quality Management Systems
- Building and Launching New Departments
- Award-winning Performance in a Fortune 10 Company

PROFESSIONAL HISTORY

2017 TO PRESENT: W3 GROUP, HOLLAND, MI

– PROCESS IMPROVEMENT COACH

Serves as a trusted advisor and subject matter expert for continuous improvement, providing guidance and direction to clients of this consulting and training group. Leads detailed assessments of client processes and workflows to identify opportunities to capture gains in efficiency, productivity, and operational effectiveness.

- Worked with a small manufacturing corporation to identify, investigate, and eliminate longstanding issues impacting productivity, engineering design flow, customer service, and material handling.
- Facilitated the redesign of a formal customer service department dedicated to receiving and replying to client inquiries, lowering response times from two weeks to four hours; applied value stream mapping to the customer inquiry process, implemented processes and performance metrics, and instituted customer response methodologies.
- Assessed the efficiency of material handling procedures, building the foundation for recommendations for product storage and among other things, the implementation of guards on forklifts that reduced product damage during transportation.
- Successfully eliminated 80% of the engineering design backlog, empowering the client to prioritize work more effectively; expanded the number of standard designs and worked with the sales force to emphasize the promotion of standard configurations to reduce efforts spent on custom designs.

GEORGE D. POWELL, MBA

1000 6th St SW, Apt 606 | Washington DC 20024 | (719) 433-1739 | gdpowellpe@gmail.com

2006 TO 2009: MEMORIAL HEALTH SYSTEM, COLORADO SPRINGS, CO

– PROCESS IMPROVEMENT MANAGER

Leveraged broad and deep expertise in process improvement methodologies to improve throughput, eliminate bottlenecks and foster enhanced teamwork and collaboration at this municipal hospital and healthcare system.

- Recruited talented individuals from Nursing, other Health System departments, and outside organizations, as Process Improvement Coaches; pioneered the launch of a four-person Process Improvement Department that was integral in sustaining a culture of continuous improvement in healthcare operations.
- Investigated the company's use of infusion pumps, consisting of 1200 owned assets and another 1200 leased pumps, leading to the creation and administration of an asset management tool that empowered the business to eliminate the need to rent equipment, saving substantial costs.
- Addressed and resolved a \$40K monthly loss in Hospital Pharmacy operations due to expired prescription medications; instituted a strategy that organized inventory management and lowered inventory, successfully eliminating 85% of expired products and sparking over \$408K in savings annually.

2000 TO 2005: GENERAL MOTORS CORPORATION, DETROIT, MI

– BUSINESS PROCESS MANAGER, GM PRODUCT DEVELOPMENT/ENGINEERING (2002 TO 2005)

Administered engineering standard work and ISO 9001 activities for an engineering staff of over 14,000 employees of this leading Fortune 10 automaker. Envisioned, developed, and deployed a quality management system and led ISO9001 registration activities impacting all Test and Proving Ground operations throughout North America.

- Collaborated with counterparts in a German subsidiary to standardize engineering processes across North America and Europe; this and other improvements slashed the design time from four years to two years.
- Recognized with the GM Proving Grounds & Test Laboratories Leadership Award; in 2004, ranked in the Top 3% of all engineering employees in the entire organization.
- From 2000 to 2002, served as ISO 9001 Implementation Manager within GM Vehicle Engineering.

Early Career

Global Development Process Engineering, GM Vehicle Engineering, General Motors Corporation, Detroit, MI
Manager, Engineering Processes and Administration, General Motors Corporation, Detroit, MI
Industrial Engineering, GM Oldsmobile Division, General Motors Corporation, Detroit, MI

EDUCATION

UNIVERSITY OF CHICAGO, GRADUATE SCHOOL OF BUSINESS

Master of Business Administration

PURDUE UNIVERSITY SCHOOL OF AERONAUTICS, ASTRONAUTICS AND ENGINEERING SCIENCES

Bachelor of Science Degree in Aeronautical Engineering

PROFESSIONAL AFFILIATIONS

Member, American Society for Quality

Former Member, SAE International

Former Member, Institute of Industrial Engineers

Former Member, Health Information Management Systems Society