



**Lean Six Sigma (LSS)
Special Interest Group (SIG)**
<http://www.asq509.org/ht/d/sp/i/197/pid/197>
<http://asq0511.org/SIG/sig.html>

Sponsored by: ASQ Section 509 (MD & DC) and Section 511 (N.VA)

LSS SIG Monthly Meeting



DATE: Wednesday, April 30, 2008

TOPIC: *“Six Sigma Survival: Transition with Translation”*

Translating classic Six Sigma tools to fit the Transactional Service environment is critical to the success of the framework and the practitioner. See 3 real-world examples of how to do that and the new industry trend of “Hybrid Frameworks.”

➔ **Tool Spotlight:** Cycle Time Analysis

SPEAKER: Mr. Minh B. Tran
Director of Business Performance Management
Femme Comp Inc. (FCI)

HOST VENUE: 
1616 Anderson Road McLean, Virginia 22102
Center Conference Room (3rd Floor)
(See map for directions to TEQCORNER, www.teqcorner.com)

TIME: **6:30-7:30pm** – Networking
7:30-8:30pm – Program
8:30-8:45pm – LSS SIG Announcements

ADMISSION: Please register by emailing your name, title, organization and industry to SixSigmaSIG@asq509.org. Registration is complimentary and ASQ Membership is not required. Light refreshments will be provided.

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Additional information on the next page.

Your competitors will be here. Your clients will be here. Shouldn't you be here too?

WHAT:
Description

The current biggest threat to Six Sigma is Six Sigma itself. The growing pains of transitioning from Manufacturing to Transactional Services both strain and risk the survival of not only the practitioner and but also the framework. The right solution necessitates translating classic Six Sigma tools in novel ways to fit the project environment.

Sustainable and successful implementation of Six Sigma in Transactional Services environment is not only possible, but also very achievable especially with the new 2007 ASQ Certified Six Sigma Black Belt (CSSBB) Body of Knowledge (BoK). Questions that this presentation will address include: Why is the new BoK part evolution, part revolution? How does the new BoK set the stage for Six Sigma to transition from Manufacturing to Service? What are some of the Six Sigma tools that can be readily translated to satisfy Transactional Services requirements? Real world examples with before and after metrics will be provided to ground discussions.

WHO:
Bios

Mr. Minh B. Tran is an ASQ-Certified Six Sigma Black Belt and ASQ Senior Member. He was an invited speaker on the subject of Six Sigma at the 2007 and 2008 ASQ World Conferences. From a global community of over 5,000 ASQ Six Sigma Black Belts, he was also one of the few select Subject Matter Experts (SMEs) invited to ASQ Headquarter to participate in the 2006 Job Analysis Workshop, whose objective was to update the entire ASQ Certified Six Sigma Black Belt Body of Knowledge (BoK), currently effective through 2012. Mr. Tran is presently the Founder/Chair of the Lean Six Sigma (LSS) Special Interest Group (SIG) for the Washington D.C. Metro Area – Sections 509 (MD/DC) and 511 (N.VA).

As Director of Business Performance Management (BPM) at Femme Comp Inc. (FCI) – a boutique engineering services DoD Contractor – Mr. Tran advises Management Executives on the strategic implementation and Key Performance Indicators (KPIs) of multiple Six Sigma engagements with clients, partners and competitors. He also mentors Black Belts, Green Belts and Champions on core process improvements. His experiences span Biomedical Research, Information Technology, Operations and Strategy Development.

Mr. Tran earned his M.S. in Operations Research & Management Science at Warwick Business School (Coventry, England) and his B.A. in Philosophy and Molecular Cell Biology at Cornell University (Ithaca, New York).

WHY:
Attend to...

- 1. Be informed**
Information is key, so stay in-the-know about high-relevance and high-impact issues affecting the Six Sigma community.
 - 2. Be connected**
It's *what* you know, but also *who* you know. Network with current and prospective clients, colleagues and competitors.
 - 3. Be resource-full**
Treat others as you'd like to be treated. Count on the SIG's loose network of professionals for resources and be recognized among your peers as a go-to expert.
 - 4. Be wise**
Don't repeat mistakes, benchmark! Share and learn lessons and best-practices from those in the same boat and those who have "been there done that."
 - 5. Be innovative**
Let diverse expert speakers from business and academia challenge and inspire your Six Sigma thinking with a fusion of new ideas and unique perspectives.
 - 6. Be...long**
You are not alone. Meet like-minded professionals equally passionate about their work in an open, friendly atmosphere of learning and professional growth.
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Directions
To
Teqcorner



From Dulles International Airport:

Take the Dulles Toll Road (VA-267) East. Take exit number 19A towards Tysons Corner (VA-123 S). Keep left at the fork in the ramp. Stay straight to go onto Anderson Road. At the 1st light, make a right into the TeqCorner parking lot and enter through the 1st floor Reception area.

From Ronald Reagan National Airport:

Merge onto the George Washington Memorial Parkway going North. Take the VA-123/Chain Bridge exit towards McLean. Keep right at the fork in the ramp. Merge onto Dolley Madison Boulevard. Turn left onto Anderson Road, which is after you pass under the Dulles Toll Road bridges. At the 1st light, make a right into the TeqCorner parking lot and enter through the 1st floor Reception area.

Baltimore Washington International Airport:

Take I-195 West. Take exit number 2B (MD-295 S - Baltimore Washington Parkway) towards Washington. Merge onto the Capital Beltway (I-95/-495) towards Northern Virginia. Take exit number 45B, on the left towards I-66 East towards Washington. Merge onto the Dulles Toll Road (VA-267 E). Immediately, take exit number 19A towards Tysons Corner (VA-123 S). Keep left at the fork in the ramp. Stay straight to go onto Anderson Road. At the 1st light, make a right into the TeqCorner parking lot and enter through the 1st floor Reception area.

From Downtown DC:

Take Constitution Avenue West towards Virginia. Take the I-66 W ramp. Merge onto I-66 W. Take exit number 67, towards I-495 North / Dulles Airport / Baltimore. Merge onto the Dulles Toll Road (VA-267 W). Take exit number 19A towards Tysons Corner (VA-123 S). Merge onto Dolley Madison Boulevard. At first light, turn left onto Anderson Road. At the 1st light, make a right into the TeqCorner parking lot and enter through the 1st floor reception area.
