



CERTIFICATION OF ATTENDANCE

ASQ Washington, DC and Maryland Metro Section 509 Software SIG
IEEE Computer Society DC and Northern Virginia Chapter

This certifies that

Attended the joint meeting of ASQ Section 509 Software SIG – IEEE Computer Society DC and Northern Virginia

On April 26, 2016

For ASQ recertification, 0.3 RU is awarded for each meeting.

The subject was “The IT Infrastructure Library - a Tool for Creating and Maintaining Value in IT Services”

Presented by Jeanne Schock

Hung N. Ngo

ASQ Section 509 Software SIG Chairman