All We Really Need to Know About being Successful Quality Professionals We Learned in Kindergarten!

Inspired by the Robert Fulghum Book: All I Really Need to Know I Learned in Kindergarten
Share everything

- Knowledge
- Time
- $2e+1m=2l+1t$ (Epictetus equation)
- Except blame (That's yours to keep)
Play fair

- Explain the rules... All of them
- Set S-M-A-R-T goals
- Always tell the truth.
- Give everyone your trust... they can always take it away if they don't want it
Don’t hit people

- Over Celebrate-Under Criticize
- It’s ok to be a maniac on a mission
- It’s not ok to be mean
Put things back where you found them

• A place for everything and everything in its place
Clean up your own mess

- Look inside before taking on the world
  - You
  - Your team
  - Your company
Don't take things that aren't yours

- Family time
- Another's success
Say you're sorry when you hurt somebody

- It's not if but when
- Y = Hd & O = Ht
Wash your hands before you eat, Flush

• Enough Said
Warm cookies and cold milk are good for you

- They are even better when they are shared
Live a balanced life—learn some and think some and draw and paint and dance and play and work every day some

• Encourage those around you to do the same

• An office without laughter is hazardous to your health
Take a nap every afternoon

- Take time to step back
- Take off your shoes
- Remember dying at your desk can severely limit your chances for promotion
When you go out into the world, watch out for traffic, hold hands, and stick together

- Partner
- Network
- Integrate
- And don't forget the community
Be aware of wonder. Remember the little seed in the Styrofoam cup: The roots go down and the plant goes up and nobody really knows how or why, but we are all like that.

- Look (way) beyond your world
- Look inside your world
  - The technology
  - The business
  - The obscure
Goldfish and hamsters and white mice and even the little seed in the Styrofoam cup—they all die. So do we.

- So do occupations, companies, technologies, opportunities, laptop batteries...
- Be prepared for change...

NO, Thrive on it!
And then remember the Dick-and-Jane books and the first word you learned – the biggest word of all – LOOK.

- A picture is worth a thousand SOP's
- Rule 1: It's not real if it hasn't been mapped
- Rule 2: It's not important if it's not measured
- Rule 3: If you don't follow rule 1 & 2 don't try to change it!
- And finally for the biggest 'LOOK' of all....
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