

# Q-Messaging



The Newsletter of the Washington DC ASQ Section 509

Volume 6, Issue 1

1st Quarter 2004

## From the Section Chair



Dear ASQ 509 Member,

### What your missing:

Well, the Program year is passing rapidly. After missing our September meeting due to a visit by Isabel, we started things off in October with Dr. George Labovitz who talked to us about the "Power of Alignment". Dr. Labovitz is an internationally known speaker and author on quality and it was a "coup" to have him with us.

In November, Al Florence from the Mitre Corporation spoke on his innovative application of control charts to software development.

After a break in December for the holidays, we have Mr. David Saunders, author of Four Days with Deming, who will be speaking about ISO 9000 and how implementing this standard quality system can pay off handsomely. Please join us for this meeting and for as many as you can make. Our website [www.asq509.org](http://www.asq509.org) has all the information you need to register and locate our monthly meeting place - The Golden Bull in Gaithersburg. Don't miss out on these programs and on the networking and camaraderie. Hope to see you soon!

### Get Smart:

The field of Quality is rich with numerous methodologies, tools, and strategic initiatives that can make any organization better. Whether it's through Six Sigma Lean, Baldrige, ISO 9000 or any number of related quality tools and techniques, we Quality Professionals bring solutions to pressing organizational problems. That's what we can offer our organizations to make them better, more successful, and competitive. The better we do that, the brighter our futures are, individually and collectively. So look for opportunities to apply what you already know as well as to learn new tools and techniques.

### Have you considered getting certified?

Do you realize that only about 25% of our section members hold one of ASQ's professional certifications? The December *Quality Progress* showed the impact of an ASQ certification on your earning power and it can be significant. Earning a CQA, CQE, CRE, SSB, or one of the other one will polish your professional credentials and make you that much more valuable and in demand. The opportunities are out there. Go get 'em.

### Leaders Wanted:

We have several openings on the Executive Committee for a member who is ready to contribute to the section and help us provide Quality support to the Washington DC area. If you're interested, let me know. We're ready for you.

Bob Scanlon  
Section Chair  
571-227-1803

## Our Mission

To provide professional opportunities for members and nurture a vibrant network of quality professionals who serve the quality community.

## Opportunities

The Washington D.C. ASQ Section provides members with the opportunity to meet others interested in quality, to discuss common issues and concerns, and to share ideas. Section 509 holds monthly meetings that are open to non-members as well as members.

## Quality Buzz.....word

**7 Wastes Of Lean:** The 7 wastes are at the root of all unprofitable activity within your organization. The 7 wastes consist of:

1. Defects
2. Overproduction
3. Transportation
4. Waiting
5. Inventory
6. Motion
7. Processing

Use the acronym 'DOTWIMP' to remember the 7 Wastes of Lean. The worst of all the 7 wastes is overproduction because it includes in essence all others and was the main driving force for the Toyota JIT system. They were smart enough to tackle this one to eliminate the rest.

# Welcome



# Members

Thamer Alguthami  
Mohammad Aljafar  
Vikrant Aute  
Gail Bozzelli  
Tasha Carter  
John Davis  
Eliana Diniz  
Farooq Ghauri  
Frederick Gleaton  
Peter Hogan

Linda Jarvis-Walker  
Simon Jege  
Lucia Kehl  
Srinivas Kola  
Shretta Lawson  
Gerald Leonard  
Barry McGovern  
MITRE (sustaining member)  
Cathy Oliveri  
Derik Perry

Guido Pielage  
Chad Podsednik  
Donald Roy  
Rosemary Shin  
John Timmerman  
Martin Toher  
Harry Tu  
Maurits Van Der Linde  
Marlon Webb  
Phoebe Weingast

## Tips and General information on Job Placement

Please add your email address, email a copy of your resume to: [webmaster@asq509.org](mailto:webmaster@asq509.org) for posting in situation wanted under the Employment section of our website: [www.asq509.org](http://www.asq509.org) and lookup various recruiters and opportunities listed in the Employment section on our website.

Also you may look for opportunities at [www.diversityinc.com](http://www.diversityinc.com), [www.monster.com](http://www.monster.com), [www.washingtonpost.com](http://www.washingtonpost.com), [www.computerjobs.com](http://www.computerjobs.com), and post your resume.

For Federal Government Job Search look at [www.federaljobsearch.com](http://www.federaljobsearch.com)

For Military separation Job look at [www.taonline.com](http://www.taonline.com)

Make sure you subscribe to the Baltimore Sun, Wall Street and the Washington Post Newspapers. The Sundays' editions are usually full with Ads. Check also the Business section of these Newspapers

Also browse [www.asq.org](http://www.asq.org), select career center, then Search Job. As soon as you are on that page, you will notice several options under Job Seekers such as:

- View all jobs
- Advanced Search
- Access my personal account
- Notify me
- Post your resume
- Job Seekers Support

Select any or all that maybe of interest to you.

Finally if you are in the area, please come to our monthly membership meeting that are announced on our website [www.asq509.org](http://www.asq509.org). Contact members of the executive board if you wish to join the executive board and would like to share some of your experiences with us. We have several Users Groups that are active and looking for volunteers. You may want to form and lead a Users Group. These activities will increase your ASQ Networking.

The following article was informative to me and is posted on [www.asq.org](http://www.asq.org) for our members.

*Job Search in a Time of Terrorism* by Terri Rowe

Good luck.

**Wilfrid Amisial**



## Spotlight on the Software SIG



**T. Scott Ankrum**  
Software SIG Chairman

Section 509 has had a Software Special Interest Group (SIG) for several years. It went into hiatus once or twice, but it has been back on a regular basis since last May. The purpose of the Software SIG is to provide software quality professionals and software professionals interested in quality with an opportunity for growth and exchange of ideas with other software professionals, and to facilitate growth in the number and expertise of the ASQ membership. Where the ASQ Software Division provides indirect interaction at a national level through its Software Quality Professional journal and its web page, the Software SIG provides local direct interaction through its meetings.

Members of the ASQ Software SIG include software quality professionals, software engineers, and others interested in applying quality principles to the field of software development. We have a web page at:

[http://www.asq509.org/Committee\\_Software.htm](http://www.asq509.org/Committee_Software.htm).

The primary focus of the Software SIG is the bi-monthly meetings where you will get to network with other professionals interested in software quality and hear a presentation on some aspect of software quality. Any topic at the intersection of quality and software is fair game. We pay special attention to the Software Quality Engineer Certification (CSQE) Body of Knowledge

We meet every other month on the fourth Tuesday. Meetings typically start with pizza and soda at 6:30 PM, followed by the program at 7:30. We usually wrap up by about 8:30. Our meeting place alternates between the FDA Tech. Center in Gaithersburg, Maryland and the MITRE facility in McLean, Virginia.

If you have suggestions for topics, speakers, or if you want to be a speaker, please contact the Software SIG chairman, T. Scott Ankrum at [ankrums@mitre.org](mailto:ankrums@mitre.org) or 703-883-6127. We will also entertain suggestions for venue, meeting format and, with enough interest increase in meeting frequency. To join the Software SIG, just register and show up for our next meeting, Tuesday, November 25 at 7515 Colshire Drive, McLean, Virginia. See our web page for details.



- **For information on re-certification**, please contact Adam Shirvinski at 301-279-7336. Send your Re-certification Journal Application to Adam at 1897 Milboro Drive, Potomac, Maryland 20854.
- **Call for papers by the ASQ Customer-Supplier Div. and China Association for Quality Shanghai.** The paper is for a conference in Shanghai on September 3-10, 2004. If you have an interest in participating, please contact one of the conference co-chairs by the end of January. Speakers will be given a \$500 credit on the conference fees. Contact one or both of the conference co-chairs:  
Tom Scroggin, [tom12345678@earthlink.net](mailto:tom12345678@earthlink.net), 805.501.5468  
Dennis Arter, [auditguy@earthlink.net](mailto:auditguy@earthlink.net), 877.597.9498 (USA and Canada only)

For detailed paper specifications and schedule, visit one of our web sites: [www.asqcsd.org/china](http://www.asqcsd.org/china) or <http://groups.yahoo.com/group/chinaquality>

- **You can get your ASQ Washington D.C. 509 newsletter faster by email!** Contact Rob Lee at 240-228-4008 or [rob.lee@jhuapl.edu](mailto:rob.lee@jhuapl.edu) to learn more.



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## 1st Quarter 2004 Newsletter

ADDRESS SERVICE REQUESTED

*For further information please visit us on the Internet at: <http://www.asq509.org>*

### Executive Committee Contacts

❖ <b>Section Management</b>		
Chair	Bob Scanlon	571-227-1803
Chair Elect	Suzi Wesch	301-816-8396
Treasurer	Margaret Eggleston	202-268-6447
Secretary	Doug Frush	301-565-3567
Past Chair	Paul Marck	301-763-5164
Membership Chair	Andre Armstrong	410-412-7697
Nominating Chair	Paul Marck	301-763-5164
Database Chair	Weimin Ji	202-261-9316
Auditor	Adam Shrivinski	301-279-7336
❖ <b>Educational Development</b>		
Student Affairs	Norm Moreau	410-857-0023
Education Chair	Diane Grassell	301-921-8144
Certification Chair	Open	
Placement Chair	Wilfred Amisial	301-681-7366
Recertification	Adam Shrivinski	301-279-7336
❖ <b>Professional Development</b>		
Programs	Bob Scanlon	571-227-1803
ISO 9000 UG	Eugene Kirsch	703-702-5961
Software SIG	Scott Ankrum	703-883-6127
Reliability UG	Marcel Friedmann	301-765-5084
Sustaining Mbr Chair	Open	
Healthcare Chair	Dr. Bob Burney	703-875-4844
Conference Chair	Syed Ali	240-228-6130
Arrangements	Doug Frush	301-565-3567
❖ <b>Communications</b>		
Newsletter Editor	Suzi Wesch	301-816-8396
International Chair	Joe Ludford	301-870-5691
Publicity Chair	Carlos Castillo	240-228-7007
Electronic Pubs. Chair	Rob Lee	240-228-4008
Webmaster	Hank Frentz	301-865-6380

### Upcoming Events

- ❖ **Executive Board Meetings**  
(1<sup>st</sup> Tuesday, 6-9pm, \$0) FDA Tech Center  
16071-B Industrial Dr., Gaithersburg, MD  
  
Jan 6    General Progress Update  
Feb 3    General Progress Update  
Mar 2    General Progress Update
- ❖ **General Member Programs**  
(3<sup>rd</sup> Thursday, 6-9pm, \$20)  
Golden Bull, #7 Dalamar St., Gaithersburg, MD  
  
Meeting dates: January 15, February 19, and March 18
- ❖ **ISO 9000 UG**  
(2<sup>nd</sup> Wednesday, 5:30-8:30pm, \$4.50 optional)  
Honeywell, 7515 Mission Dr., Lanham, MD  
  
Meeting dates:  
January meeting is combined with the General Meeting on  
January 15, February 11, and March 10
- ❖ **Software SIG**  
(4<sup>th</sup> Tuesday—every other month, 6-9pm, \$5)  
  
Meeting dates: January 22 and March 25