Get Smart:

The field of Quality is rich with numerous methodologies, tools, and strategic initiatives that can make any organization better. Whether it's through Six Sigma, Baldrige, ISO 9000 or any number of related quality tools and techniques, we Quality Professionals bring solutions to pressing organizational problems. That's what we can offer our organizations to make them better, more successful, and competitive. The better we do that, the brighter our futures are, individually and collectively. So look for opportunities to apply what you already know as well as to learn new tools and techniques.

Have you considered getting certified?

Do you realize that only about 25% of our section members hold one of ASQ's professional certifications? The December Quality Progress showed the impact of an ASQ certification on your earning power and it can be significant. Earning a CQA, CQE, CRE, SSBB, or one of the other one will polish your professional credentials and make you that much more valuable and in demand. The opportunities are out there. Go get 'em.

Leaders Wanted:

We have several openings on the Executive Committee for a member who is ready to contribute to the section and help us provide Quality support to the Washington DC area. If you're interested, let me know. We're ready for you.

Bob Scanlon
Section Chair
571-227-1803

Our Mission

To provide professional opportunities for members and nurture a vibrant network of quality professionals who serve the quality community.

Opportunities

The Washington D.C. ASQ Section provides members with the opportunity to meet others interested in quality, to discuss common issues and concerns, and to share ideas. Section 509 holds monthly meetings that are open to non-members as well as members.

7 Wastes Of Lean: The 7 wastes are at the root of all unprofitable activity within your organization. The 7 wastes consist of:

1. Defects
2. Overproduction
3. Transportation
4. Waiting
5. Inventory
6. Motion
7. Processing

Use the acronym 'DOTWIMP' to remember the 7 Wastes of Lean. The worst of all the 7 wastes is overproduction because it includes in essence all others and was the main driving force for the Toyota JIT system. They were smart enough to tackle this one to eliminate the rest.
Welcome

Members

Thamer Alguthami
Mohammad Aljafar
Vikrant Aute
Gail Bozzelli
Tasha Carter
John Davis
Eliana Diniz
Farooq Ghauri
Frederick Gleaton
Peter Hogan

Linda Jarvis-Walker
Simon Jege
Lucia Kehl
Srinivas Kola
Shretta Lawson
Gerald Leonard
Barry McGovern
MITRE (sustaining member)
Cathy Oliveri
Derik Perry

Guido Pielage
Chad Podsednik
Donald Roy
Rosemary Shin
John Timmerman
Martin Toher
Harry Tu
Maurits Van Der Linde
Marlon Webb
Phoebe Weingast

Tips and General information on Job Placement

Please add your email address, email a copy of your resume to: webmaster@asq509.org for posting in situation wanted under the Employment section of our website: www.asq509.org and lookup various recruiters and opportunities listed in the Employment section on our website.


For Federal Government Job Search look at www.federaljobsearch.com

For Military separation Job look at www.taonline.com

Make sure you subscribe to the Baltimore Sun, Wall Street and the Washington Post Newspapers. The Sundays' editions are usually full with Ads. Check also the Business section of these Newspapers.

Also browse www.asq.org, select career center, then Search Job. As soon as you are on that page, you will notice several options under Job Seekers such as:

- View all jobs
- Advanced Search
- Access my personal account
- Notify me
- Post your resume
- Job Seekers Support

Select any or all that maybe of interest to you.

Finally if you are in the area, please come to our monthly membership meeting that are announced on our website www.asq509.org. Contact members of the executive board if you wish to join the executive board and would like to share some of your experiences with us. We have several Users Groups that are active and looking for volunteers. You may want to form and lead a Users Group. These activities will increase your ASQ Networking.

The following article was informative to me and is posted on www.asq.org for our members.

Job Search in a Time of Terrorism by Terri Rowe

Good luck.

Wilfrid Amisial
Spotlight on the Software SIG

Section 509 has had a Software Special Interest Group (SIG) for several years. It went into hiatus once or twice, but it has been back on a regular basis since last May. The purpose of the Software SIG is to provide software quality professionals and software professionals interested in quality with an opportunity for growth and exchange of ideas with other software professionals, and to facilitate growth in the number and expertise of the ASQ membership. Where the ASQ Software Division provides indirect interaction at a national level through its Software Quality Professional journal and its web page, the Software SIG provides local direct interaction through its meetings.

Members of the ASQ Software SIG include software quality professionals, software engineers, and others interested in applying quality principles to the field of software development. We have a web page at:

http://www.asq509.org/Committee_Software.htm.

The primary focus of the Software SIG is the bi-monthly meetings where you will get to network with other professionals interested in software quality and hear a presentation on some aspect of software quality. Any topic at the intersection of quality and software is fair game. We pay special attention to the Software Quality Engineer Certification (CSQE) Body of Knowledge.

We meet every other month on the fourth Tuesday. Meetings typically start with pizza and soda at 6:30 PM, followed by the program at 7:30. We usually wrap up by about 8:30. Our meeting place alternates between the FDA Tech. Center in Gaithersburg, Maryland and the MITRE facility in McLean, Virginia.

If you have suggestions for topics, speakers, or if you want to be a speaker, please contact the Software SIG chairman, T. Scott Ankrum at ankrums@mitre.org or 703-883-6127. We will also entertain suggestions for venue, meeting format and, with enough interest increase in meeting frequency. To join the Software SIG, just register and show up for our next meeting, Tuesday, November 25 at 7515 Colshire Drive, McLean, Virginia. See our web page for details.

For information on re-certification, please contact Adam Shirvinski at 301-279-7336.
Send your Re-certification Journal Application to Adam at 1897 Milboro Drive, Potomac, Maryland 20854.

Call for papers by the ASQ Customer-Supplier Div. and China Association for Quality Shanghai.
The paper is for a conference in Shanghai on September 3-10, 2004. If you have an interest in participating, please contact one of the conference co-chairs by the end of January. Speakers will be given a $500 credit on the conference fees. Contact one or both of the conference co-chairs:
Tom Scroggin, tom12345678@earthlink.net, 805.501.5468
Dennis Arter, auditguy@earthlink.net, 877.597.9498 (USA and Canada only)

For detailed paper specifications and schedule, visit one of our web sites: www.asqcsd.org/china or http://groups.yahoo.com/group/chinaquality

You can get your ASQ Washington D.C. 509 newsletter faster by email!
Contact Rob Lee at 240-228-4008 or rob.lee@jhuapl.edu to learn more.
1st Quarter 2004
Newsletter

For further information please visit us on the Internet at: http://www.asq509.org

Executive Committee Contacts

- **Section Management**
  - Chair: Bob Scanlon  571-227-1803
  - Chair Elect: Suzi Wesch  301-816-8396
  - Treasurer: Margaret Eggleston  202-268-6447
  - Secretary: Doug Frush  301-565-3567
  - Past Chair: Paul Marck  301-763-5164
  - Membership Chair: Andre Armstrong  410-412-7697
  - Nominating Chair: Paul Marck  301-763-5164
  - Database Chair: Weimin Ji  202-261-9316
  - Auditor: Adam Shrivinski  301-279-7336

- **Educational Development**
  - Student Affairs: Norm Moreau  410-857-0023
  - Education Chair: Diane Grassell  301-921-8144
  - Certification Chair: Open
  - Placement Chair: Wilfred Amisial  301-681-7366
  - Recertification: Adam Shrivinski  301-279-7336

- **Professional Development**
  - Programs: Bob Scanlon  571-227-1803
  - ISO 9000 UG: Eugene Kirsch  703-702-5961
  - Software SIG: Scott Ankrum  703-883-6127
  - Reliability UG: Marcel Friedmann  301-765-5084
  - Sustaining Mbr Chair: Open
  - Healthcare Chair: Dr. Bob Burney  703-875-4844
  - Conference Chair: Syed Ali  240-228-6130
  - Arrangements: Doug Frush  301-565-3567

- **Communications**
  - Newsletter Editor: Suzi Wesch  301-816-8396
  - International Chair: Joe Ludford  301-870-5691
  - Publicity Chair: Carlos Castillo  240-228-7007
  - Electronic Pubs. Chair: Rob Lee  240-228-4008
  - Webmaster: Hank Frentz  301-865-6380

Upcoming Events

- **Executive Board Meetings**
  - (1st Tuesday, 6-9pm, $0) FDA Tech Center
    - 16071-B Industrial Dr., Gaithersburg, MD
    - Jan 6  General Progress Update
    - Feb 3  General Progress Update
    - Mar 2  General Progress Update

- **General Member Programs**
  - (3rd Thursday, 6-9pm, $20)
    - Golden Bull, #7 Dalamar St., Gaithersburg, MD
    - Meeting dates: January 15, February 19, and March 18

- **ISO 9000 UG**
  - (2nd Wednesday, 5:30-8:30pm, $4.50 optional)
    - Honeywell, 7515 Mission Dr., Lanham, MD
    - Meeting dates:
      - January meeting is combined with the General Meeting on January 15, February 11, and March 10

- **Software SIG**
  - (4th Tuesday—every other month, 6-9pm, $5)
    - Meeting dates: January 22 and March 25

ASQ Washington D.C. Section 509
Page 4 of 4
1st Quarter, 2004